



## CLASSROOM COURSES

# Risk, Crisis & Disaster Management

Acting confidently in a crisis is vital in protecting your organisation. This classroom course prepares personnel at all levels on how to effectively manage a crisis and to help prevent unexpected incidents.

This course aims to equip professionals with a broad spectrum of knowledge relating to Risk, Crisis and Disaster Management. It also deals with key aspects of Crisis and Disaster Management, including the composition and operation of the Crisis Management Team.

The course delivers practical skills and knowledge which will give security professionals the competitive edge in matters relating to Crisis and Disaster Management, including an understanding of Business Continuity Planning.

Learners will take part in a 1-1 session with the tutor at the close of the course, which combined with the written assignment forms the basis of the BTEC accreditation assessment.

### Core Content

- The importance of Risk Management
- The risk culture
- Risk communications
- The Business Impact Analysis
- Business Continuity Planning
- The elements of crisis management
- Formation of the Crisis Management Team
- CMT operations
- Levels of command and control
- Contingency planning
- Liaison with the Emergency Services



## COURSE INFORMATION



**QUALIFICATION**  
BTEC Level 4



**DURATION**  
3 Days



### WHO WILL BENEFIT

The course will be of immediate benefit to those professionals who require the fundamental knowledge of how to plan for and respond effectively to incidents.

The course is designed for professionals by professionals and is intended to introduce and develop security management to the highest levels.