CLASSROOM COURSES

Kidnap & Ransom Management

This unique short course is designed to provide the skills to act effectively in the event of a kidnap scenario. It focuses on the corporate world and the roles and responsibilities of the response team.

This course will provide a high level of practical skills and theoretical knowledge needed to act confidently, objectively and effectively when protecting the physical integrity of staff or company assets, if threatened by a kidnap or commercial extortion-related incident.

Aided by the use of scenarios, this course enables learners to explore and understand their duty of care and responsibilities, including primacy and legal considerations; crisis response and management as it relates to kidnap and ransom; communication including victim and offender contact; negotiation skills, and external/internal messaging.

Core Content
- Background to Kidnap & Ransom
- Current global trends
- Risk & threat identification & mitigation
- Organisational responsibility & preparedness
- Duty of care considerations
- Emergency response & Crisis Management
- Primacy & structure
- Roles of departments
- Roles of other companies
- Roles of State & local law enforcement
- Communication strategy
- Victim/Hostage takers
- Family
- Social Media
- Negotiation structure & process
- Managing a negotiated solution
- Post incident issues

COURSE INFORMATION

WHO WILL BENEFIT
This highly participatory programme is aimed at Security Directors and Managers, Risk Directors and Managers, Health and Safety Directors and Managers, Human Resources Directors and personnel whose staff face these risks.

QUALIFICATION
IQ Level 4

DURATION
4 Days